HOW DO I COMPLETE A BIOMETRIC SCREENING?

ALL PARTICIPANTS must register for the <u>www.My.QuestForHealth.com</u> portal, using the registration key of **NJWELL**, to access their options for a Biometric Screening.

AETNA MEMBERS: There are two ways to obtain a Biometric Screening:

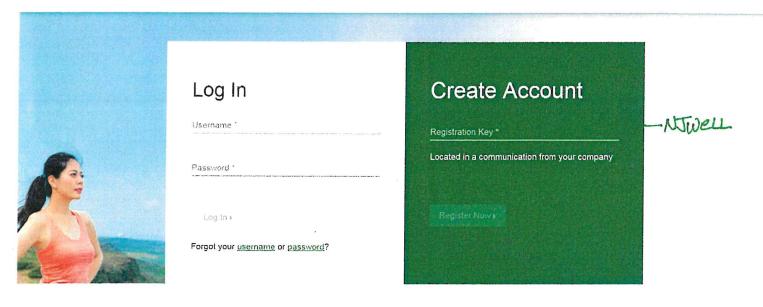
- Schedule an appointment with your physician to complete your Biometric Screening and earn 100 points. Download the **Physician Results Form** from the site listed below and take it with you to your appointment for completion. Submit the form through the www.My.QuestForHealth.com portal or fax the form to the number listed on the form;
- **OR** schedule an appointment for a no-cost Biometric Screening at Quest Diagnostics using the www.My.QuestForHealth.com portal. There is no fasting required and you may take any regularly scheduled medications as usual.

HORIZON MEMBERS: Schedule an appointment with your physician to complete your Biometric Screening and earn 100 points. Download the **Physician Results Form** from the site listed below and take it with you to your appointment for completion. Submit the form through the www.My.QuestForHealth.com portal or fax the form to the number listed on the form.





Contact



Physician Results Form Instructions

To complete your NJWELL Biometric Health Screening, provide the Physician Results Form to your doctor for completion, using laboratory results collected between 11/1/2018 and 10/31/2019. If you have already completed your annual preventive care visit including lab work, your doctor's office may have this data on file and can transfer it to this form. If not, schedule your visit before 10/31/19, allowing time for results to be reported and the form to be submitted by the 10/31/19 deadline. Members may be responsible for costs relating to this doctor visit, including charges for completing the form.

Your doctor must complete the Healthcare Provider section, including all results, Signature and Date Test(s) Performed. Be sure all fields are completed before submitting the form. The UPIN/NPI is a unique number that identifies your doctor's office; your doctor will know this number.

Fax or upload your completed form to Quest Diagnostics. Within 72 hours, you will receive an email from <noreply@questforhealth.com> confirming receipt and within 10 days, you will receive another email from <noreply@questforhealth.com> confirming that your results are ready to view -- or that your form was denied. If you receive a denial email, the reason for the error will be noted. In that case, please review your form, make any necessary corrections and resubmit by 10/31/19 so that you can earn NJWELL points.

Ensure your form is accepted by following these steps:

- Have your doctor collect your lab results on or after 11/1/2018 and before 10/31/2019. Results collected outside of this 12-month period will not be accepted.
- Both you and your doctor must sign the form. Your doctor must complete the "Healthcare Provider" section of the form.
- Use black ink and write legibly.
- All required fields on the form must be completed or it will NOT be processed.
- Confirm your receipt of two emails from <noreply@questforhealth.com>. The first acknowledges that your form was received AND the second confirms that your results were successfully loaded. You are responsible for successfully submitting your form (or for ensuring that your doctor's office has submitted your form on your behalf) by 10/31/19. Results received after 10/31/19 will not be accepted. Be sure it is submitted with ALL required information.

If you have questions, contact the Quest Health & Wellness Service Center at 855-623-9355.