



# PANDEMIC ELECTRONIC BENEFITS TRANSFER (P-EBT)

**Pandemic Electronic Benefits Transfer (P-EBT)** is a program to help you purchase food for your child(ren) who normally would get free or reduced price meals at school but couldn't due to reduced school attendance or hours. P-EBT benefits are available for any month of the 2020-2021 school year that your child(ren) had a fully virtual or a hybrid learning schedule for most of the month.

## TO BE ELIGIBLE, YOUR CHILD(REN) MUST BE:

- enrolled in free or reduced price school meals under the National School Lunch Program, and;
- in a school that was closed or had reduced attendance or hours for at least five consecutive days, and;
- on a fully virtual or hybrid learning schedule for most of the month; or
- under six years old in a Supplemental Nutrition Assistance Program (SNAP) household living in a county where schools were closed or had reduced attendance.

## WHEN DO I RECEIVE MY BENEFITS?

### Children under six years old in SNAP households:

- Benefits will be added to your Families First card starting June 15

### School-Age (K-12) Children:

- Benefits will be added to your Families First card or mailed starting at the end of July

## HOW DO I USE MY CARD?

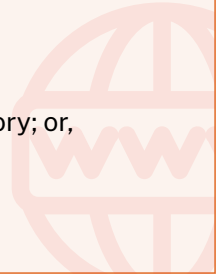
For most SNAP recipients, benefits will be added to your card. If you are not a SNAP recipient, a reloadable P-EBT card, similar to a bank card with a PIN, will be mailed to you.

You can use your P-EBT card at any grocery or convenience store that accepts SNAP. Look for the SNAP EBT image or visit the Using Your Benefits page on [www.NJSNAP.gov](http://www.NJSNAP.gov) for a list of stores. P-EBT benefits can be used to purchase food items. However, prepared foods, such as a rotisserie chicken or hot meals, cannot be purchased with these benefits. In the store:

- Slide your card through the machine and choose the FOOD option.
- Enter your PIN.

## HOW DO I FIND MY P-EBT BALANCE?

- Go to [www.NJFamiliesFirst.com](http://www.NJFamiliesFirst.com) to create an account to view your balance and transaction history; or,
- Call New Jersey EBT Customer Service at 1-800-997-3333; or,
- Check your last store receipt.



## WHAT DO I NEED TO KNOW ABOUT P-EBT AND MY CARD?

**To use your P-EBT benefits, you must first activate your card by calling 1-800-997-3333.**

- If you forgot your PIN or your card has been lost, stolen or damaged, you can change your PIN or report card issues online at [www.NJFamiliesFirst.com](http://www.NJFamiliesFirst.com) or by calling New Jersey EBT Customer Service at 1-800-997-3333.
- If you are not interested in using the P-EBT benefits, please destroy your card or mail it to the address on the back of the card.
- Your P-EBT benefits are non-transferrable, which means they cannot be used by another person.
- If you need more information about P-EBT benefits, visit the P-EBT section on [www.NJSNAP.gov](http://www.NJSNAP.gov).

VISIT [WWW.NJSNAP.GOV](http://WWW.NJSNAP.GOV)  
AND CLICK ON P-EBT FOR MORE HELPFUL INFORMATION.



### I HAVE QUESTIONS ABOUT:

- My child(ren)'s attendance status used to determine benefit amount
- The address where my card was mailed
- The date of birth listed for my child(ren)

### WHO DO I CONTACT?

**Call your Child(ren)'s School**

- My P-EBT benefits and case status

**P-EBT Hotline**

Call 1-833-581-2214

- A replacement P-EBT card (*May be a fee to replace*)

**County Board of Social Services**

Visit [www.NJSNAP.GOV](http://WWW.NJSNAP.GOV) for a list by county or **Board of Social Services**